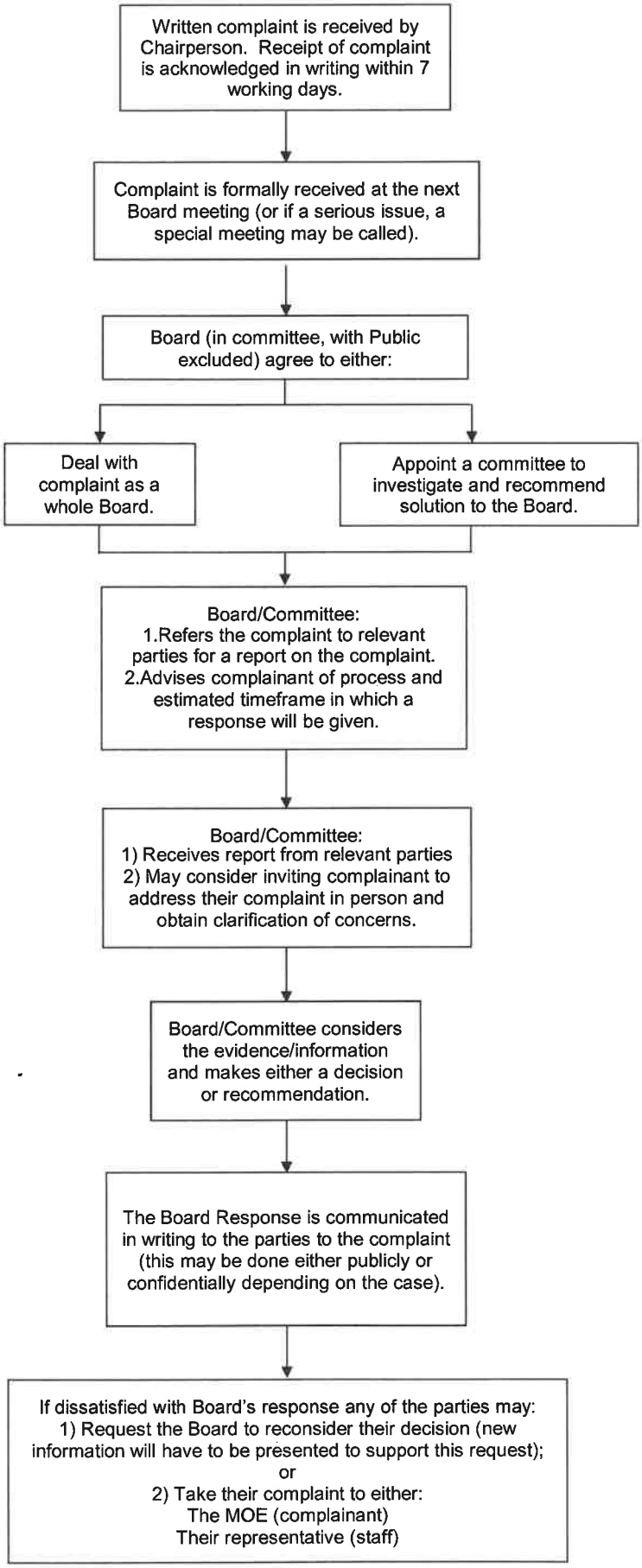Board of Trustees
Complaints Procedure